# Product presentation

iiQoT



KUKA iiQoT - product information



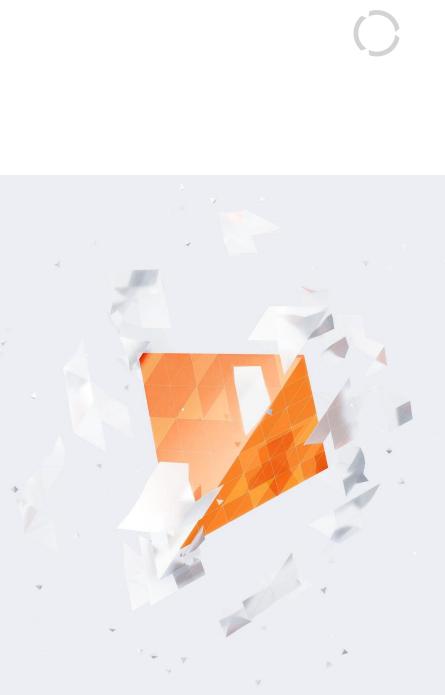


Central platform to connect and add value to your robots

(i)

Influenced by more than 4 years of experience in IIoT and lessons learned

Suitable for small and large fleets





## KUKA iiQoT – "Increase the productivity of your robot fleet with KUKA iiQoT"



### **Increase productivity**

*Ensure productivity of the system, detection of failure hotspots and bottlenecks more efficient maintenance* Identify improvements and ensure the overall performance



Efficient troubleshooting, maximize uptime and ensure continuous robot operationFast identification of issues per remote, fast recoveryGet notified in case of issues, save time in troubleshooting, ensure smooth operation and increase availability



Clear overview and fleet optimization *Transparency over robot fleet & keep fleet optimized* Access your robots from everywhere in one central platform with all data needed



### Easy entry into digitalization

Entry to KUKAs ecosystem, close collaboration & simplified B2B processes User friendly, few experience is needed to get started

## KUKA iiQoT – "Increase the productivity of your robot fleet with KUKA iiQoT"



### Increase productivity

- **Optimize operation:** Detection of failure hotspots and bottlenecks (e. g. robots with high error frequency or messages blocking operation)
- Avoid security issues: Security monitor allows to ensure cyber security of all robots
- Increase efficiency for maintenance: See and optimize maintenance tasks in one view displaying all maintenance activities done and needed. This also helps to bundle maintenance activities to save costs & reduce down-times.



Efficient troubleshooting, maximize uptime and ensure continuous robot operation

- Get help easily and quickly: Create, upload a diagnosis file (KRCDiag) & create a case in one workflow.
- Save time: In case of an error get instant & proactive notification
- Solve complex issues: Single view to see all messages & changes. Direct access to background information via Xpert to get troubleshooting support.
- Avoid production issues: Complete history of messages, conditions & changes to find source for production relevant issues. Even get proactive notifications for production critical conditions.

## KUKA iiQoT – "Increase the productivity of your robot fleet with KUKA iiQoT"



### Clear overview and fleet optimization

- Keep overview: Transparent overview of robots and equipment. This overview is complete customizable, digital, always up to date and works across different locations.
- **Easy and quick localization:** Fast identifying robots with certain criteria e.g. software versions, failures, etc. due to the powerful filters.
- **Keep fleet optimized:** Get support in unifying and updating your robot fleet due to the overview of all software or hardware versions of the robot systems.



### Easy entry into digitalization

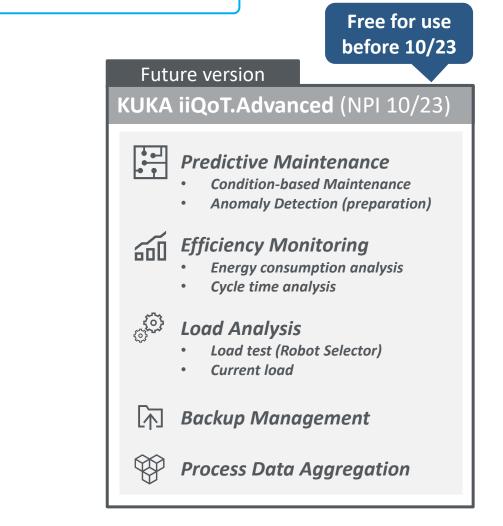
- Low entry barrier: User-friendly interface so few experience is needed to get started.
- **Closer collaboration:** Share information in case support is needed.
- Entry to KUKAs ecosystem: Integrated KUKAs digital platforms like marketplace, Xpert & Robot Selector
- **Flexible:** Deployment with support of various systems
- **Simplified B2B processes:** Connection to internal KUKA systems (e. g. case generation)



KUKA iiQoT Module

### Prerequisites

- Data provisioning in KUKA Public Cloud (European server)
- KUKA.DeviceConnector pre-installed 2.1.7 (or newer, Free)
- Acceptance of the valid legal documents (T&Cs, SLA, GDPR)







Messages

- Condition Monitoring
  - Security Monitor
  - Changelog
- **Fault** Diagnosis
- ((Â)) Notifications



Maintenance Manager



## KUKA iiQoT.Basic Outlook





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Asset Manager

Messages

- Condition Monitoring
- Security Monitor
- Changelog
- **7** Fault Diagnosis
- ((Д́)) Notifications



Maintenance Manager



- Condition Monitoring & Asset Manager: new data points
- **Xpert:** Integration
- KPIs for Messages: Trend analysis, analysis of optimization potential
- **Notifications:** for further modules (Condition Monitoring, Maintenance Manager, Changelog)
- Traces: Trigger and upload
- Dashboards: Allow multiple
- **my.kuka:** Integration
- Continuous improvements



## iiQoT Timeline

Q3	/22 Q4	/22	10/23
	iiQoT.Basic – Free, c	ontinuous improvements	
<ul> <li>Condition Monitoring &amp; Asset Manager: new data points</li> <li>Xpert: Integration</li> </ul>	<ul> <li>KPIs for Messages: Analysis of optimization potential</li> <li>Notifications: for further modules</li> <li>Dashboards: Allow multiple</li> </ul>	<ul> <li>Traces: Trigger and upload</li> <li>my.kuka: Integration</li> </ul>	
	iiQoT.Advan	ced – Try for free	Paywall active
	<ul> <li>Efficiency Monitoring         <ul> <li>Energy consumption analysis</li> <li>Cycle time analysis</li> </ul> </li> </ul>	<ul> <li>Predictive Maintenance         <ul> <li>Condition-based Maintenance</li> </ul> </li> <li>Backup Management</li> <li>Load Analysis         <ul> <li>Load test (Robot Selector)</li> <li>Current load</li> </ul> </li> <li>Process Data Aggregation</li> </ul>	

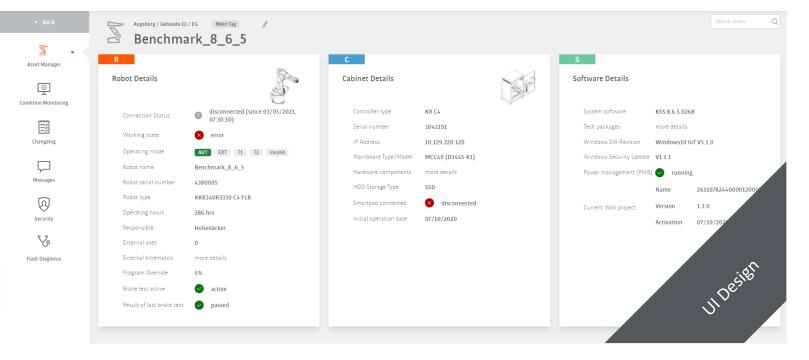


Internal

NPI iiQoT.Advanced

### **Asset Manager**

### Robot Detail Page

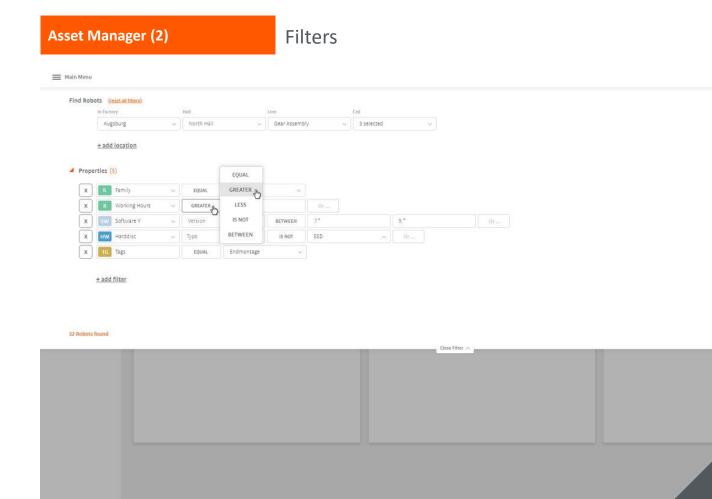




### **Asset Manager**

### Added value

- + Up to date asset information with clear overview
- + Fast identification of assets with certain properties
- Easily find robots by hierarchy (location) or custom attributes (tags)



### **Asset Manager**

### **Features**

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- Information about the current asset status
- Definition of tags (e.g. for application) & locations (hierarchy)
- Powerful filters (attributes, tags, location) (combinable by Boolean operations)
- Sortable table and dashboard view
- Separate information on robot hardware, controller & software
- Aggregations for attributes (e.g. software version)
- Additional information on external kinematics & hardware components
- Future releases: KUKA Xpert integration, data via KUKA data connection (product information, documentation ...)

Overview Messages ∃ Menu **KUKA** Logout Augsburg / Halle 10 / Grob // OP120\_R10 Q P Asset Manager Overview  $\odot$ Q 1 Last 3 days ♥ 01/05/2021 00:00 то 03/05/2021 23:59 Condition Monitoring Ë **(i)** 493 **820** X) ? 4 Changelog  $\Box$ Туре Module Message ID Message text Status When? -Duration 单 Messages 0 P00 1 Wait for PGNO\_VALID=True 03/05/2021, 10:56:20 0 0 KSS 470 Safe robot override reduction active 03/05/2021, 10:56:14 00:00:04 Security 0 SIMULATE 3 Wait for DI\_ToolReleased 03/05/2021, 10:56:13 00:00:00 Y, 0 KSS 470 Safe robot override reduction active 03/05/2021, 10:56:11 00:00 Fault Diagnosis 0 KSS 470 03/05/2021, 10:56:03 Safe robot override reduction active 0 470 03/05/2021, 10:56 Safe robot override reduction active UIDESIEN A 470 Safe robot override reduction active 03/05/20 0 0 KSS 127 E1,E2 asynchronous external axis [Milling\_Spindle] Spindelstopp durch GCODE M5 mit 5000 1/min [Milling\_Spindle] [Milling\_Spindle] 6 Drehzahl wurde auf 5000 1/min geändert gbCNCActive TRUE gbSpindleInAuto TRUE 9 [Milling\_Spindle]

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### Messages

### **Added value**

- + Fast recognition of critical events
- + Detection of failure hotspots
- + Support in fault diagnosis
- + Optimization of operation

- List view of messages with relevant attributes (type, text, source ...)
- Filter for attributes
- Future releases: Display of top KPIs (most frequent messages, most frequent source, duration of acknowledgement ...)

### Messages

Notifications

🗮 Menu									к	UKA
64 Robots	Location × A	ugsburg Properties x	Robot: Type, KR Quantec × Sol	tware: xy					Search Robots	Q
۲	Messag	05			Open Filter 🗸				My notifications	
Asset Manager	Messag	(C5							Blocked messages	1 B
0	Overvi	ew								
Condition Monitoring	Filter	Q				1 Heu	te 🗸 🗸	19.03.2021 00:	00 BIS 19.03.2021 2	3:59
Changelog				<b>1</b> 3 <b>2</b> 8						
Messages		43625 U 233		Ualt messages Dialog message						
0	Туре	Module	Message ID	Message text	Robot name	Status	When? 👻	Duration ©		
Security	0	KSS	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 17:12:08			1
V.	8	K55	666	File modified /R1/\$CONFIG.DAT	Bernd seiner	0	08/04/2021, 17:02:05	00:00:06	Create notification	1
Fault Diagnosis	0	K55	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 17:02:05		Block messages	1
	0	K55	5001	File modified /R1/\$CONFIG.DAT	<u>VSS8.3.21</u>		08/04/2021, 16:57:03			1
	0	KSS	5001	File modified /R1/\$CONFIG.DAT	<u>VS58.3.21</u>		08/04/2021, 16:52:01			1
	0	K55	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:47:00			1
	0	K55	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:41:58			
	0	KSS	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:36:57			
	0	KSS	5001	File modified /R1/\$CONFIG.DAT	<u>VSS8.3.21</u>		08/04/2021, 16:31:55			
	0	K55	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:26:53			5
	0	KSS	5001	File modified /R1/SCONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:21:52		UIDE	50
	0	KSS	5001	File modified /R1/\$CONFIG.DAT	<u>V558.3.21</u>		08/04/2021, 16:16:50			

### **Notifications**

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### Added value

- + Get informed quickly about user relevant events
- + Proactive notifications without being online

- Notifications via mail •
- Triggering by defined events •

Security M	onitor	Overview				
Menu Monu	Location X Plant Auguburg / Gear Assembly Propertie	s X Robot Family: KR Quantec	Open Filter 🗸		KUKA Search for Robots Q	
Condition Monitoring Condition Monitoring Condition Monitoring Condition Monitoring Condition Monitoring Condition Monitoring Monitoring Alarming Massages & Events Condition Monitoring	Security Status Security Status Security Status Security Issue To Status Security Issue To Status St	Non-Admin 537 inactive on 63 Robots active on all Robots SZZ Location	Software Versions KSS Windows Security Patch CPC	7 Versions         ● 5.52       (30 Robots)         ● 5.52       (20 Robots)         ● 5.22       (20 Robots)         ● 5.22       (20 Robots)         ● 4.11       (20 Robots)         ● Others       (10 Robots)		Security Monitor Added value + Ensure robot security + Automatically detects critical status
Fault Diagnosis Maintenance E Changelog Security	KR16-Robot-A     Image: CPC inaction in the image	tive     Plant Augsburg / GearAssembly / Halle1 / Ce       tive     Plant Augsburg / GearAssembly / Halle1 / Ce       tive     Plant Augsburg / GearAssembly / Halle6 / Cel       tin inactive     Plant Augsburg / GearAssembly / Halle6 / Cel       tin inactive     Plant Augsburg / GearAssembly / Halle6 / Cel       tin inactive     Plant Augsburg / GearAssembly / Halle6 / Cel       tin inactive     Plant Augsburg / GearAssembly / Halle6 / Cel       tive     Plant Augsburg / GearAssembly / Halle6 / Cel       tive     Plant Augsburg / GearAssembly / Halle6 / Cel       tive     Plant Augsburg / GearAssembly / Halle6 / Cel	3a 1 1 1 1 1 1 1		UIDESIEN	ports, NonAdmin

Internal

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Overview

≡ Menu												Logout	KUKA
38 Robots						Open Filters							Search assets Q
Asset Manager	Changelog General Changes	Robot Program Change	5					1	Last 14 days	♥ 20/04/	2021 00:00	T0 03/05,	/2021 23:59
Condition Monitoring	Filter Entries:		~										
	Category $\Leftrightarrow$	Robot name 💠	Robot serial 🗘	Cabinet serial 👙	Component ≑	Changed from		Changed to		When 👻	Reason		Counter
<b>Чу—</b> Ц Messages	C	<u>SP41 110RB 100</u>	1241452		KSP	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 115376	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 93093	20/04/2021, 00:20:10			127
Security	CFG	SP41 220RB 100	1241446		Base Data	Base Data 60: Base Data 61: Base Data 63:	{X 1498.09,Y 262 {X 1498.09,Y 262 {X 2557.73877,Y 19	Base Data 61:	{X 1498.09,Y 262 {X 1498.09,Y 262 {X 2559.49097,Y 1	20/04/2021, 00:20:09			61
V.	С	SP41 220RB 100	1241446		KSP	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 114727	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 92937	. 20/04/2021, 00:20:09			131
Fault Diagnosis	CFG	SP41 140RB 100	1241456		Base Data	Base Data 60: Base Data 61: Base Data 63:	{X 9782.88281,Y 5. {X 9782.88281,Y 5. {X 9051.50879,Y 3.	. Base Data 61:	{X 9783.67578,Y 3 {X 9783.67578,Y 3 {X 9051.39746,Y 2	20/04/2021, 00:20:09			64
	C	SP41 140RB 100	1241456		SION-KCP (00-291-556)	Hw Revision: Sw Revision: Serial Number:	V1.0.0-0 V1.1.5-2	Hw Revision: Sw Revision: Serial Number:	V1.0.0-0 V1.1.5-2 11452	20/04/2021, 00:20:09			23
	C	SP41 140RB 100	1241456		KSP	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 115384	Hw Revision: Sw Revision: Serial Number:		20/04/2021, 00:20:09			
	C	<u>SP41 260RB 200</u>	1241451		SION-KCP (00-291-556)	Sw Revision: Serial Number:	V1.1.5-2 11596	Sw Revision: Serial Number:	V1.1.5-2 11596	20/04/2021, 00:20:08			~
	CFG	SP41 260RB 200	1241451		Base Data	Base Data 63:	{X 255.345596,Y 1	. Base Data 63:	{X 264.794098,Y	20/04/2021, 00:20:08			lesi <sup>BT</sup>
	С	SP41 260RB 200	1241451		KSP	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 115377	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 93100	20/04/2021, 00:20:08			)
	C	<u>SP41 210RB 100</u>	<u>1241445</u>		KSP	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 114725	Hw Revision: Sw Revision: Serial Number:	3B 1.5.10.2752 (relea 92914	. 20/04/2021, 00:20:07			

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### Changelog

### Added value

- + Digitalized and automatic log of changes
- + Tracking of external changes to the system (program, parameters ...)
- + Track also manual changes

- Detailed list of changes including number of changes
- Track hardware, software, checksums, programs, configuration changes
- Manual entry for custom changes (energy supply system, gear, oil change ...)
- Comment function

### Fault diagnosis

Fetch KRCDiag

Menu			KUKA
<b>∢</b> Back	Plant Augsburg / Gear Assembly / Cell 3a Endmontage Goggomobil		Search for Robots Q
My Robot	Plant Augsburg / Gard Assembly / Cell 3a Endmontage Goggomobil //		
<u>@</u>	Fault Diagnosis		
Condition Monitoring To Anomaly Detection	Create new KRC Diag		
Alarming	Latest KRC Diag Files		
Messages & Events	⊻ 07.12.2021 11:12, 51 MB "Problem mit Achse 4"	:	
• Fault Diagnosis	⊻ 09.12.2020 17:23, 45 MB, "Problem mit Achse 4"	:	
Maintenance		I	
Changelog		E	
$\oslash$		1	
Security			
	<ul> <li></li></ul>		
	<ul> <li>⊻ 09.12.2020 17:23, 45 MB, "Problem mit Achse 4"</li> </ul>		UIDESTER
	99.12.2020 17:23, 45 MB, "Problem mit Achse 4"		JIDE

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### Fault Diagnosis

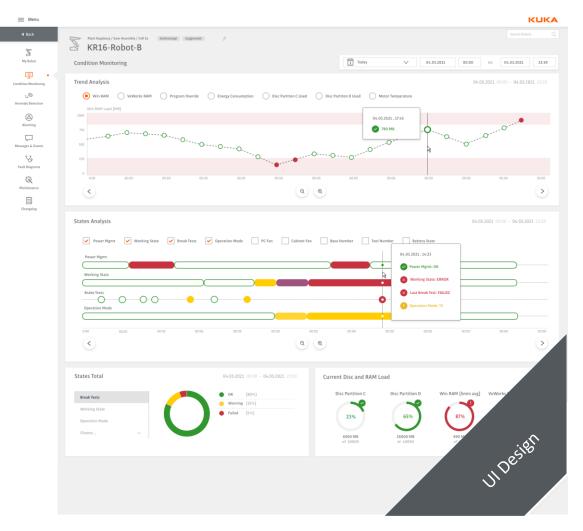
### **Added value**

- + Helps to localize root causes and thus reducing mean time to recovery
- + Reduce production loss due to faster troubleshooting

- KRCDiag handling (trigger & download)
- Automatic case generation (KUKA data connection required)
- In future releases: KUKA Xpert integration

### **Condition Monitoring**

### Robot Detail Page



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### **Condition Monitoring**

### Added value

- Tracking of the robot current condition from remote
- Helps finding trends, irregularities or root causes

- Current and historic asset information
- Visualized condition state of robot & controller
- Robot data like brake test results
- Controller data like operation mode, RAM usage, program override ...
- In future releases: More data points and program specific data, energy analysis



### **Maintenance Manager**

### Robot Detail Page

🗮 Menu						KUKA
64 Robots	Standort × Plant Augsburg				Open Filter 🗸	Search Robots Q
() Asset Manager	Maintenance					
Condition Monitoring	Flottenstatu	5		:		
Changelog	Oberfallig	Anstehend	260 Erledigt		Basisinspektion (12 Robots) Elektrowartung klein (4 Robot: 77 Grundachswartung (2 Robots)	
Messages					Elektrowartung groß (2 Robots) Zentralhandwartung (2 Robots)	
8	Überfällig					
Security	Robotername	Wartungstyp	Fällig am	Fällig seit 👻	Standort	
Fault Diagnosis	KR16-Robot-A	Elektrowartung klein	01.02.2021	122 Tagen	Augsburg / GearAssembly / Cell3a	
-	Robotername	Elektrowartung klein	01.02.2021	122 Tagen	Augsburg / GearAssembly / Cell3a	
• • •	Robotername	Elektrowartung klein	01.02.2021	122 Tagen	Augsburg / GearAssembly / Cell5	
	Robotername	Elektrowartung klein	01.03.2021	92 Tagen	Augsburg / GearAssembly / Cell3a	





### **Maintenance Manager**

### Added value

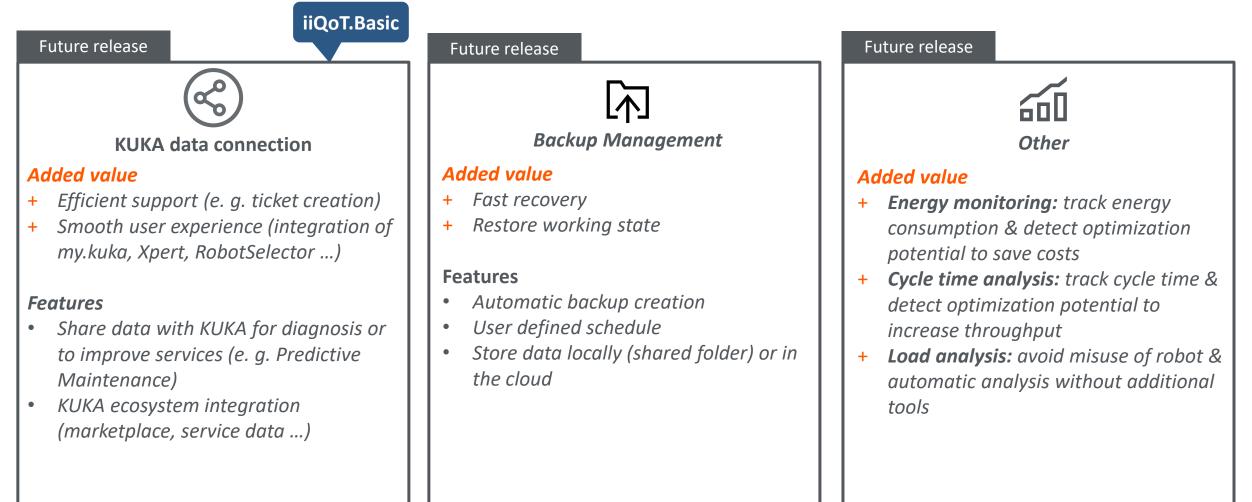
- + Scheduling current and future maintenance tasks
- + Identifies maintenance needs of all assets in one intuitive view

- Fetch maintenance information from controller
- Rescheduling of tasks

## Outlook: Future modules & features

Future release	Future release
Predictive Maintenance	Process Data Aggregation
<ul> <li>Added value</li> <li>Wear analysis: On-demand maintenance, less planned downtime, detection of robots with high wear (program optimization) for increased robot lifetime</li> <li>Anomaly Detection: Early detection of problems and potential prevention of unplanned downtime, avoid production loss, detection of effects on process (e. g. position error)</li> </ul>	<ul> <li>Added value</li> <li>Track process quality of parts in different process steps</li> <li>Ensure &amp; optimize quality</li> <li>Measure consumable &amp; estimate production costs</li> </ul> Features <ul> <li>Compatible to process tech packages (e. g. welding, KUKA.ProcessScreen required)</li> <li>Dashboards for quantity of parts (OK/NOK), error sections, North Parts (OK), erro</li></ul>
<ul> <li>Features</li> <li>Wear indicator for gears &amp; motors</li> <li>Detection of anomalies (robot required to do reference movement frequently)</li> </ul>	<ul> <li>consumables</li> <li>Notifications in case of errors</li> </ul>

## Outlook: Future modules & features (2)





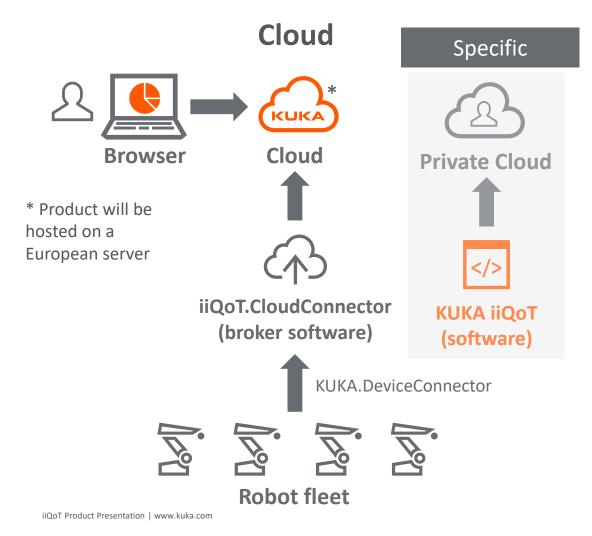
## Modules – value mapping

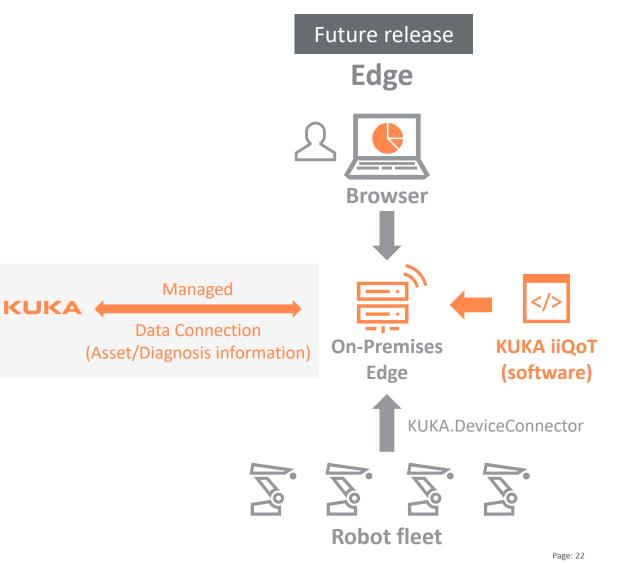
	Fleet optimization	Fast recovery, troubleshooting	Maximize uptime	Increase efficiency
Asset Manager	٠			
Maintenance Manager	٠		•	
Messages		•		
Condition Monitoring		٠	•	•
Security Monitor	•			
Changelog		٠		
Notifications		٠	•	
Fault Diagnosis		٠		
Predictive Maintenance*			•	
Backup Manager <sup>*</sup>		٠		
Process Data Aggregation <sup>*</sup>				•

\* in future releases / t. b. d. iiQoT Product Presentation | www.kuka.com

$\cap$	Role	Job
Personas & jobs	<b>IT responsible</b> (Key stakeholder)	<ul> <li>Ensure data &amp; cyber security</li> <li>Check company policies</li> <li>Support in integration</li> </ul>
	Standardization / OT responsible (cross-plant), Manager Maintenance (Key stakeholder)	<ul> <li>Defines OT strategy (cross-plant) and homogenize tools</li> <li>Collect production requirements</li> <li>Initiate integration of OT tools</li> </ul>
	<b>Plant manager</b> (Key stakeholder)	Ensure productivity & quality of production
	Integrator (Sales channel with own benefits)	<ul><li>Support</li><li>Commissioning</li></ul>
	<b>Cell/line commissioner</b> (2 <sup>nd</sup> priority user)	<ul> <li>Ensure correct operation of robot (e. g. load)</li> <li>Ensure process cycle time</li> <li>Ensure process quality</li> </ul>
	<b>Staff Maintenance / operator</b> (1 <sup>st</sup> priority user)	<ul> <li>Ensure continuous operation</li> <li>Ensure consistent asset status (e. g. SW version)</li> <li>Ensure fast recovery in case of errors or down-times (troubleshooting, root cause analysis)</li> <li>Early recognition of potential errors &amp; problems</li> <li>Planning of routine maintenance</li> </ul>

## KUKA iiQoT product architecture







## KUKA iiQoT product variants

	Infrastructure provided by KUKA	Infrastructure provided by customer
Cloud	Public Cloud (KUKA cloud) KUKA hosted platform, data publisher needed	Private Cloud (customer cloud) Customer hosted cloud
On-Premises	On-Premises (KUKA Edge) Data stays on-premises, managed environment	<b>On-Premises</b> (customer hardware) Data stays on-premises, non-managed environment

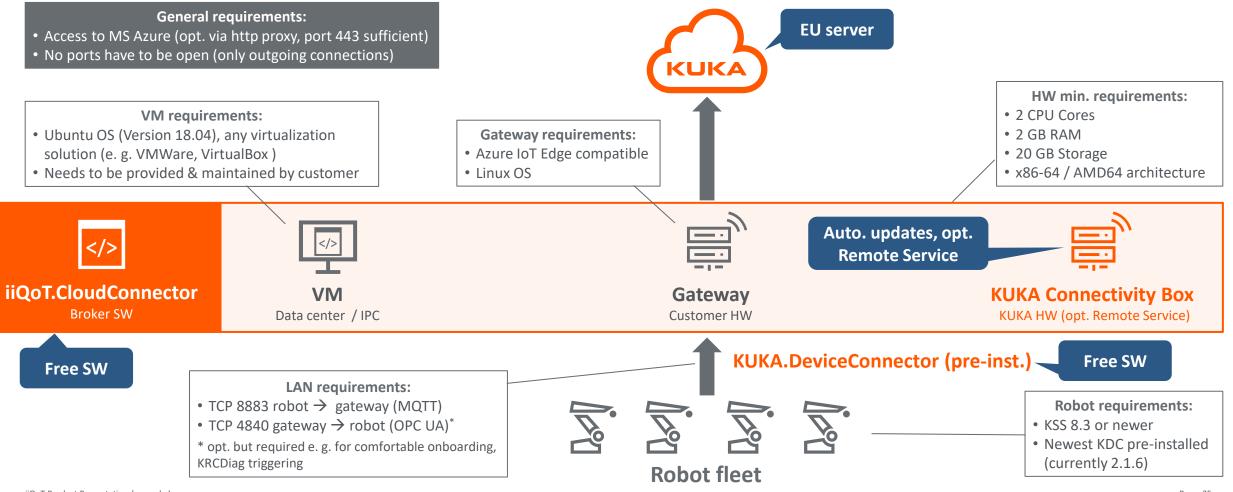
Technical prerequisites (Cloud version)



- Cloud based product: free cloud connector/broker software will be provided (KUKA iiQoT.CloudConnector)
- For KUKA robots with (V)KSS and KUKA.DeviceConnector pre-installed
- (V)KSS 8.3 or newer
- Access to European Server



## Technical prerequisites (Cloud version)





## Data security



- KUKA do not share or sell data to 3<sup>rd</sup> parties
- Data will only be used of the purpose of the service (anonymous data will be used for general product improvements)
- GDPR compliant solution
- All services are only hosted in ISO27001 certified data centers in the European union (Microsoft Azure West Europe region)
- All customer data and data transfer is encrypted based on the current BSI recommendations ("Encryption at rest" & "Encryption in transit")
- Single Sign-On support with KUKA central customer identity (my.KUKA)



### Performance & stability

- **Network performance:** < 1 MBit/s per robot for typical use-cases
  - Stability: KUKA.DeviceConnector is proven for stable operation, uses minimal resources and has no impact on robot production (KRCDiag creation could lead to high resources usage, user is warned)